

iXsystems Servers Basic Setup Guide

Version 2.3



Contents

1 Setting Up the Unit	1
2 Operating System Credentials	1
3 IPMI Credentials	1
4 Contacting iXsystems	2

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1 Setting Up the Unit

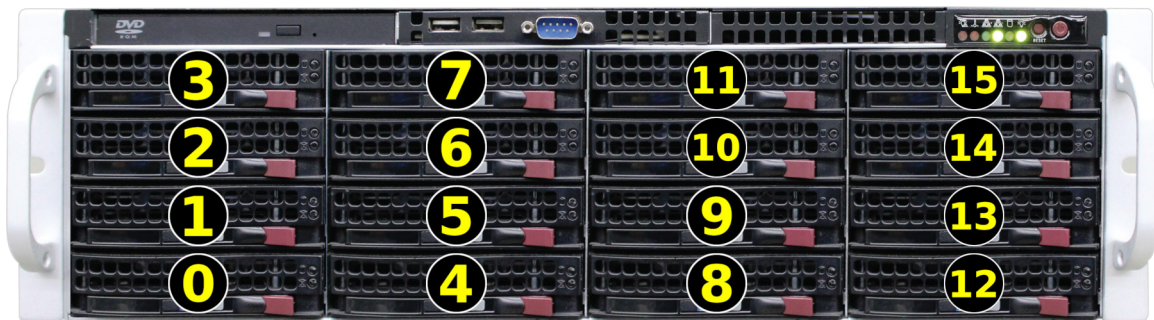
iXsystems servers are carefully packed and shipped with trusted carriers to arrive in perfect condition. Chassis and drives are shipped separately. If there is any shipping damage or any parts are missing, please take photos and contact iXsystems support immediately at support@ixsystems.com or 855-GREP4-iX (855-473-7449) or 408-943-4100.

Please locate and record the hardware serial numbers on the back of each chassis for quick reference.

Caution: Two people are required to safely lift the chassis for rack installation or removal.

Do not install drives until after the chassis has been installed in the rack, and remove all drives before removing the chassis from the rack.

After installing the chassis in the rack, install drives starting with the lower left bay. Install drives in columns, working from bottom to top and left to right as shown:



2 Operating System Credentials

- VMware, FreeBSD, or Linux servers:
Username: root
Password: iXsystems4u!
- Windows servers:
Username: admin
Password: iXsystems4u!

3 IPMI Credentials

Username: ADMIN

Password: ADMIN

4 Contacting iXsystems

For assistance, please contact iX Support:

Contact Method	Contact Options
Web	https://support.ixsystems.com
Email	support@ixsystems.com
Telephone	Monday-Friday, 6:00AM to 6:00PM Pacific Standard Time: <ul style="list-style-type: none">• US-only toll-free: 855-473-7449 option 2• Local and international: 408-943-4100 option 2
Telephone	Telephone After Hours (24x7 Gold Level Support only): <ul style="list-style-type: none">• US-only toll-free: 855-499-5131• International: 408-878-3140 (International calling rates will apply)