

TrueNAS Z50

Product Retirement Notice

September 7, 2018

TrueNAS announces the End-of-Availability (EoA) and End-of-Support-Life (EoSL) dates for the TrueNAS® Z50 platform. The EOA date is September 7, 2018. After this date, TrueNAS will not accept TrueNAS Z50 orders.

The EOSL date is June 30, 2023. TrueNAS Z50 systems are available with support from one to five years from the purchase date. Support beyond five years from the purchase date is not typically available. TrueNAS Z50 customers with active support contracts will continue to receive hardware support from the TrueNAS Support Team until the end of their contract. New support contracts will not go beyond the EOSL date.

Customers interested in the Z50 are encouraged to transition to the TrueNAS M50. The M50 is available immediately for customer orders.

The following table summarizes this announcement:

Affected Products	End-of-Availability Date	End-of-Support-Life Date	Replacement Products
TrueNAS® Z50 Storage Array Model Number: TRUENAS-Z50	September 7, 2018	June 30, 2023	TrueNAS® M50 Storage Array Model Number: TRUENAS-M50-S
TrueNAS® Z50-HA Storage Array Model Number: TRUENAS-Z50-HA-D	September 7, 2018	June 30, 2023	TrueNAS® M50-HA Storage Array Model Number: TRUENAS-M50-HA

For questions or more information about this announcement, contact us at product-truenas@truenas.com.

For more information about TrueNAS storage products, visit or contact us at www.truenas.com/systems-overview/ or sales@truenas.com.

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