

End-of-Life Announcement for the TrueNAS® Z50



Enterprise Storage & Servers Driven by Open Source

End-of-Sales, End-of-Life, and End-of-Support Announcement for the TrueNAS® Z50 and TrueNAS® Z50-HA Storage Arrays

September 7, 2018

iXsystems announces the end-of-life (EOL), end-of-sales (EOS), and end-of-support dates for the TrueNAS® Z50 Storage Array. The EOL and EOS date is September 7, 2018. As of the date of this notice, iXsystems will ONLY accept orders for the Z50 for quotes that have already been issued. After this date, iXsystems will no longer accept any orders for the Z50.

TrueNAS® systems are available with support from one to five years from the date of purchase. Support beyond five years from the purchase date is not generally available. The end-of-support date for the TrueNAS® Z50 is June 30, 2023. Z50 customers with active support contracts will continue to receive product and technical support from the iXsystems technical support organization until that date.

TrueNAS® customers interested in the Z50 are encouraged to transition to the Z50 replacement, the new TrueNAS® M50 Storage Array. The M50 is a fourth-generation TrueNAS® product using a newer, more powerful hardware platform. Like all products in the TrueNAS® family, the M50 is available in a single-controller or dual-controller configuration. The M50 is available immediately for customer orders.

TrueNAS® Z50 End of Life Summary

Affected Products	End-of-Life, End-of-Sale Date	End-of-Support Date	Replacement Product
TrueNAS® Z50 Storage Array Model Number: TRUENAS-Z50	September 7, 2018	June 30, 2023	TrueNAS® M50 Storage Array Model Number: TRUENAS-M50-S
TrueNAS® Z50-HA Storage Array Model Number: TRUENAS-Z50-HA-D	September 7, 2018	June 30, 2023	TrueNAS® M50-HA Storage Array Model Number: TRUENAS-M50-HA

For questions or further information about this announcement, please contact iXsystems at product-truenas@ixsystems.com

For more information about iXsystems storage products, please visit

<http://www.ixsystems.com/storage>

or contact us at sales@ixsystems.com.