

TrueNAS Z20

Product Retirement Notice

August 14, 2017

TrueNAS announces the End-of-Availability (EoA) and End-of-Support-Life (EoSL) dates for the TrueNAS® Z20 platform.

The EOA date is August 11, 2017. After this date, TrueNAS will not accept TrueNAS Z20 orders.

The EOSL date is September 30, 2022. TrueNAS Z20 systems are available with support from one to five years from the purchase date. Support beyond five years from the purchase date is not typically available. TrueNAS Z20 customers with active support contracts will continue to receive hardware support from the TrueNAS Support Team until the end of their contract. New support contracts will not go beyond the EOSL date.

Customers interested in the Z20 are encouraged to transition to the TrueNAS X20. The X20 is available immediately for customer orders.

The following table summarizes this announcement:

Affected Products	End-of-Availability Date	End-of-Support-Life Date	Replacement Products
TrueNAS® Z20 Storage Array Model Number: TRUENAS-Z20	August 11, 2017	September 30, 2022	TrueNAS® X20 Storage Array Model Number: TRUENAS-X20-S
TrueNAS® Z20-HA Storage Array Model Number: TRUENAS-Z20-HA-D	August 11, 2017	September 30, 2022	TrueNAS® X20-HA Storage Array Model Number: TRUENAS-X20-HA

For questions or more information about this announcement, contact us at product-truenas@truenas.com.

For more information about TrueNAS storage products, visit or contact us at www.truenas.com/systems-overview/ or sales@truenas.com.

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