



End-of-Sales, End-of-Life and End-Of-Support Announcement for the TrueNAS Z20 and TrueNAS Z20-HA Storage Arrays

August 14, 2017

With immediate effect, iXsystems announces the end-of-life (EOL), end-of-sales (EOS), and end-of-support dates for the TrueNAS Z20 Storage Array. The EOL and EOS date is September 30, 2017. As of the date of this notice, iXsystems will ONLY accept orders for the Z20 for quotes that have already been issued and if such orders are received before September 30, 2017. After this date, iXsystems will no longer accept any orders for the Z20.

The end-of-support date is September 30, 2022. Z20 customers with active support contracts will continue to receive product and technical support from the iXsystems support organization until that date.

TrueNAS customers interested in the Z20 are encouraged to transition over to the Z20's replacement: the new TrueNAS X20 Storage Array. The X20 is a 3rd generation TrueNAS product. Like all products in the TrueNAS family, the TrueNAS X20 is available in a single-controller or a dual-controller configuration. The X20 is available immediately for customer orders.

The following table summarizes this information.

Affected Product(s)	End-Of-Life, End-of-Sale Date	End-Of-Support Date	Replacement Product
TrueNAS Z20 Storage Array Model Number: TRUENAS-Z20	August 11, 2017	September 30, 2022	TrueNAS X20 Storage Array Model Number: TRUENAS-X20-S
TrueNAS Z20-HA Storage Array Model Number: TRUENAS-Z20-HA-D	August 11, 2017	September 30, 2022	TrueNAS X20-HA Storage Array Model Number: TRUENAS-X20-HA

For questions or further information about this announcement, please contact iXsystems at product-truenas@ixsystems.com.

For more information about iXsystems storage products, visit or contact us at <http://www.ixsystems.com/storage> or sales@ixsystems.com.

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