

TrueNAS X-Series: Product Retirement Notice

March 21, 2024

TrueNAS announces the End-of-Availability (EOA) and End-of-Support-Life (EOSL) dates for the TrueNAS X-Series.

The EOA date is March 21, 2024. After this date, TrueNAS will not accept TrueNAS X-Series orders.

The EOSL date is March 21, 2029. TrueNAS X-Series systems are available with support for one to five years from the purchase date. Support beyond five years from the purchase date is not typically available. TrueNAS X-Series customers with active support contracts will continue to receive hardware support from the TrueNAS Support Team until the end of their contract. New support contracts will not go beyond the EOSL date.

Customers interested in the TrueNAS X-Series are encouraged to transition to the TrueNAS H-Series. TrueNAS H-Series systems are [available immediately for customer orders](#).

The following table summarizes this announcement:

Affected Products	End-of-Availability Date	End-of-Support-Life Date	Replacement Products
TrueNAS X-Series	March 21, 2024	March 21, 2029	TrueNAS H-Series

For questions or more information about this announcement, contact us at product-truenas@truenas.com.

For more information about TrueNAS storage products, visit or contact us at www.truenas.com/systems-overview/ or sales@truenas.com.

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