## TrueNAS X-Series: End-of-Life and End-of-Support

## End-of-Life and End-Of-Support for the TrueNAS X-Series March 21, 2024

iXsystems announces the end-of-life (EOL), end-of-sales (EOS), and end-of-support dates for the TrueNAS X-Series.

The EOL date is March 21, 2024. As of the date of this notice, iXsystems will only accept TrueNAS X-Series orders for already-issued quotes. After this date, iXsystems will not accept orders for the TrueNAS X-Series.

The EOS date is March 21, 2027. TrueNAS X-Series systems are available with support for one to three years from the purchase date. Support beyond three years from the purchase date is not typically available. TrueNAS X-Series customers with active support contracts will continue to receive hardware support from the iXsystems Support Team until that date.

Customers interested in the TrueNAS X-Series are encouraged to transition to the TrueNAS H-Series. TrueNAS H-Series systems are <u>available immediately for customer orders</u>.

The following table summarizes this announcement:

Affected Products	End-of-Life Date	End-of-Support Date	Replacement Products
TrueNAS X-Series	March 21, 2024	March 21, 2027	TrueNAS H-Series

For questions or more information about this announcement, contact us at product-truenas@iXsystems.com.

For more information about iXsystems' storage products, visit or contact us at <a href="https://www.truenas.com/systems-overview/">www.truenas.com/systems-overview/</a> or <a href="mailto:sales@iXsystems.com">sales@iXsystems.com</a>.

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