

TrueNAS Pro Family: Product Retirement Notice

December 6, 2014

TrueNAS announces the End-of-Availability (EOA) and End-of-Support-Life (EOSL) dates for the TrueNAS Pro Family platforms.

The EOA date is December 6, 2014. After this date, TrueNAS will not accept TrueNAS Pro Family orders.

The EOSL date is December 6, 2019. TrueNAS Pro Family systems are available with support for one to five years from the purchase date. Support beyond five years from the purchase date is not typically available. TrueNAS Pro Family customers with active support contracts will continue to receive hardware support from the TrueNAS Support Team until the end of their contract. New support contracts will not go beyond the EOSL date.

Customers interested in the TrueNAS Pro Family are encouraged to transition to the TrueNAS X-Series or M-Series. TrueNAS X-Series and M-Series systems are available immediately for customer orders.

The following table summarizes this announcement:

Affected Products	End-of-Availability Date	End-of-Support-Life Date	Replacement Products
TrueNAS Fileshare, Pro, Enterprise, Archiver, Ultimate-HA	December 6, 2014	December 6, 2019	TrueNAS X-Series, TrueNAS M-Series

For questions or more information about this announcement, contact us at product-truenas@truenas.com.

For more information about TrueNAS storage products, visit or contact us at www.truenas.com/systems-overview/ or sales@truenas.com.

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