End-of-Life Announcement for the TrueNAS® Pro Family

Enterprise Storage & Servers Driven by Open Source

End-of-Sales, End-of-Life, and End-of-Support Announcement for the TrueNAS® Pro Family and TrueNAS® Pro Family (HA) Storage Arrays

December 6, 2014

iXsystems announces the end-of-life (EOL), end-of-sales (EOS), and end-of-support dates for the TrueNAS® Pro Family of Storage Appliances, which includes the TrueNAS Fileshare, TrueNAS Pro, TrueNAS Enterprise, TrueNAS Archiver, and the TrueNAS Pro-HA, TrueNAS Enterprise-HA, TrueNAS Ultimate-HA. The EOL and EOS date is December 6, 2014. As of the date of this notice, iXsystems will ONLY accept orders for the Pro Family for quotes that have already been issued. After this date, iXsystems will no longer accept any orders for these products.

TrueNAS® systems are available with support from one to five years from the date of purchase. Support beyond five years from the purchase date is not generally available. The end-of-support date for the TrueNAS® Pro Family is December 6, 2019. Pro Family customers with active support contracts will continue to receive product and technical support from the iXsystems technical support organization until that date.

TrueNAS® customers interested in the Pro Family are encouraged to transition to the Pro Family replacement, the new TrueNAS® X-Series or M-Series Storage Arrays. These are fourth-generation TrueNAS® products using newer, more powerful hardware platforms. Like all products in the TrueNAS® family, the X-Series or M-Series are available in single-controller or dual-controller configurations. The X-Series or M-Series are available immediately for customer orders.

TrueNAS® Pro Family End of Life Summary

Affected Products	End-of-Life, End-of-Sale Date	End-of-Support Date	Replacement Product
TrueNAS® TrueNAS Fileshare, TrueNAS Pro, TrueNAS Enterprise, TrueNAS Archiver	December 6, 2014	December 6, 2019	TrueNAS® X-Series or M-Series
TrueNAS® TrueNAS Pro-HA, TrueNAS Enterprise-HA, TrueNAS Ultimate-HA	December 6, 2014	December 6, 2019	TrueNAS® X-Series or M-Series (HA)

For questions or further information about this announcement, please contact iXsystems at

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For more information about iXsystems storage products, please visit

http://www.iXsystems.com/storage

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