TrueNAS Mini E+: End-of-Life and End-of-Support

End-of-Life and End-Of-Support for the TrueNAS Mini E+ February 15, 2024

iXsystems announces the end-of-life (EOL), end-of-sales (EOS), and end-of-support dates for the TrueNAS Mini E+.

The EOL date is February 15, 2024. As of the date of this notice, iXsystems will only accept TrueNAS Mini E+ orders for already-issued quotes. After this date, iXsystems will not accept orders for the TrueNAS Mini E+.

The EOS date is February 15, 2027. TrueNAS Mini E+ systems are available with support from one to three years from the purchase date. Support beyond three years from the purchase date is not typically available. TrueNAS Mini E+ customers with active support contracts will continue to receive hardware support from the iXsystems Support Team until that date.

TrueNAS customers interested in the TrueNAS Mini E+ are encouraged to transition to the TrueNAS Mini X, X+, or XL+. TrueNAS Mini X, X+, and XL+ systems are <u>available immediately for customer orders</u>.

The following table summarizes this announcement:

Affected Products	End-of-Life Date	End-of-Support Date	Replacement Products
TrueNAS Mini E+	February 15, 2024	February 15, 2027	TrueNAS Mini X
			TrueNAS Mini X+
			TrueNAS Mini XL+

For questions or more information about this announcement, contact us at product-truenas@iXsystems.com.

For more information about iXsystems' storage products, visit or contact us at www.truenas.com/systems-overview/ or sales@iXsystems.com.

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