

TrueNAS Mini E+: End-of-Life and End-of-Support

Version 1.0



End-of-Life and End-Of-Support for the TrueNAS Mini E+

March 8, 2021

iXsystems announces the end-of-life (EOL), end-of-sales (EOS), and end-of-support dates for the TrueNAS Mini E+. The EOL date is March 8, 2021. As of the date of this notice, iXsystems will ONLY accept TrueNAS Mini E+ orders for quotes that have already been issued. After this date, iXsystems will no longer accept any orders for the TrueNAS Mini E+.

The EOS date is March 8, 2024. TrueNAS Mini systems are available with support from one to three years from the date of purchase. Support beyond three years from the purchase date is not generally available. TrueNAS Mini E+ customers with active support contracts will continue to receive hardware support from the iXsystems Support Team until that date.

TrueNAS Mini customers interested in the TrueNAS Mini E+ are encouraged to transition to the TrueNAS Mini X, Mini X+, or Mini XL+ options. These are third-generation TrueNAS Mini products with more drive bays and expandability. Mini X, X+, and XL+ systems are [available immediately for customer orders](#).

The following table summarizes this announcement.

Affected Products	End-of-Life Date	End-of-Support Date	Replacement Products
TrueNAS Mini E+	March 8, 2021	March 8, 2024	TrueNAS Mini X TrueNAS Mini X+ TrueNAS Mini XL+

For questions or further information about this announcement, please contact iXsystems at product-truenas@ixsystems.com.

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