TrueNAS R40: End-of-Life and End-of-Support

End-of-Life and End-Of-Support for the TrueNAS R40 January 31, 2025

iXsystems announces the End-of-Life (EOL), End-of-Sales (EOS), and End-of-Support dates for the TrueNAS R40.

The EOL and End-of-Sales date is January 31, 2025. As of the date of this notice, iXsystems will only accept TrueNAS R40 orders for already-issued quotes.

The End-of-Support date is January 31, 2030. TrueNAS R40 systems are available with support from one to five years from the purchase date. Support beyond five years from the purchase date is not typically available. TrueNAS R40 customers with active support contracts will continue to receive hardware support from the iXsystems Support Team until that date.

Customers interested in the TrueNAS R40 are encouraged to transition to the TrueNAS H10. TrueNAS H10 systems are <u>available immediately for customer orders</u>.

The following table summarizes this announcement:

Affected Products	End-of-Life Date	End-of-Support Date	Replacement Products
TrueNAS R40	January 31, 2025	January 31, 2030	TrueNAS H10

For questions or more information about this announcement, contact us at product-truenas@iXsystems.com.

For more information about iXsystems' storage products, visit or contact us at www.truenas.com/systems-overview/ or sales@iXsystems.com.

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