TrueNAS M40 and M50 Gen2: End-of-Life and End-of-Support

End-of-Life and End-Of-Support for the TrueNAS M40 (Gen2) and TrueNAS M50 (Gen2)

October 17, 2025

TrueNAS announces the End-of-Life (EOL), End-of-Sales (EOS), and End-of-Support dates for the TrueNAS M40 (Gen2) and M50 (Gen2) platforms.

These platforms began shipment on May 18, 2018 and ceased shipment on March 29, 2021. Shipments after this date were automatically transitioned to the M40 (Gen3) and M50 (Gen3) platforms, respectively.

The EOL and End-of-Sales date is February 3, 2021.

The End-of-Support date is February 3, 2026. TrueNAS M40 (Gen2) and M50 (Gen2) systems are available with support from one to five years from the purchase date. Support beyond five years from the purchase date is not typically available. TrueNAS M40 (Gen2) and M50 (Gen2) customers with active support contracts will continue to receive hardware support from the TrueNAS Support Team until that date.

Customers interested in the TrueNAS M40 (Gen2) and M50 (Gen2) are encouraged to transition to the TrueNAS M40 (Gen3) and M50 (Gen3), respectively. TrueNAS M40 (Gen3) and M50 (Gen3) systems are available immediately for customer orders.

The following table summarizes this announcement:

| Affected Products | End-of-Life Date | End-of-Support Date | Replacement Products |
|--|------------------|---------------------|--|
| TrueNAS M40 (Gen2) TrueNAS M50 (Gen2) | February 3, 2021 | February 3, 2026 | TrueNAS M40 (Gen3) TrueNAS M50 (Gen3) |

For questions or more information about this announcement, contact us at product-truenas@truenas.com.

For more information about TrueNAS storage products, visit or contact us at www.truenas.com/systems-overview/ or sales@truenas.com.

Copyright © 2025 iXsystems, Inc. dba TrueNAS All rights reserved. All trademarks are the property of their respective owners.

Marketing: 855-473-7449 or 408-943-4100 Email: <u>sales@truenas.com</u>