TrueNAS ES12:
End-of-Life and End-of-Support

End-of-Life and End-Of-Support for the TrueNAS ES12

January 31, 2025

iXsystems announces the end-of-life (EOL), end-of-sales (EOS), and end-of-support dates for the TrueNAS ES12.

The EOL and End-of-Sale date is January 31, 2025. As of the date of this notice, iXsystems will only accept TrueNAS ES12 orders for already-issued quotes.

The End-of-Support date is January 31, 2030. TrueNAS ES12 systems are available with support from one to five years from the purchase date. Support beyond five years from the purchase date is not typically available. TrueNAS ES12 customers with active support contracts will continue to receive hardware support from the iXsystems Support Team until that date.

Customers interested in the TrueNAS ES12 are encouraged to transition to the TrueNAS ES24. TrueNAS ES24 systems are available immediately for customer orders.

The following table summarizes this announcement:

Affected Products	End-of-Life Date	End-of-Support Date	Replacement Products
TrueNAS ES12	January 31, 2025	January 31, 2030	TrueNAS ES24

For questions or more information about this announcement, contact us at product-truenas@iXsystems.com.

For more information about iXsystems' storage products, visit or contact us at www.truenas.com/systems-overview/ or sales@iXsystems.com.