

TrueNAS R10: Product Retirement Notice

January 31, 2025

TrueNAS announces the End-of-Availability (EOA) and End-of-Support-Life dates for the TrueNAS R10.

The EOA date is January 31, 2025. After this date, TrueNAS will not accept TrueNAS R10 orders.

The EOSL date is January 31, 2030. TrueNAS R10 systems are available with support from one to five years from the purchase date. Support beyond five years from the purchase date is not typically available. TrueNAS R10 customers with active support contracts will continue to receive hardware support from the TrueNAS Support Team until the end of their contract. New support contracts will not go beyond the EOSL date.

Customers interested in the TrueNAS R10 are encouraged to transition to the TrueNAS H10. TrueNAS H10 systems are [available immediately for customer orders](#).

The following table summarizes this announcement:

Affected Products	End-of-Availability Date	End-of-Support-Life Date	Replacement Products
TrueNAS R10	January 31, 2025	January 31, 2030	TrueNAS H10

For questions or more information about this announcement, contact us at product-truenas@truenas.com.

For more information about TrueNAS storage products, visit or contact us at www.truenas.com/systems-overview/ or sales@truenas.com.

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