

FreeNAS Certified Servers: Product Retirement Notice

March 5, 2021

TrueNAS announces the End-of-Availability (EOA) and End-of-Support-Life (EOSL) dates for the FreeNAS Certified Servers.

The EOA date is December 31, 2020. After this date, TrueNAS will not accept FreeNAS Certified Server orders.

The EOSL date is December 31, 2023. FreeNAS Certified Servers are available with support from one to three years from the purchase date. Support beyond three years from the purchase date is not typically available. FreeNAS Certified Server customers with active support contracts will continue to receive hardware support from the TrueNAS Support Team until the end of their contract. New support contracts will not go beyond the EOSL date.

Customers interested in FreeNAS Certified Servers are encouraged to transition to the TrueNAS R-Series platforms. TrueNAS R-Series platforms are available immediately for customer orders.

The following table summarizes this announcement:

Affected Products	End-of-Availability Date	End-of-Support-Life Date	Replacement Product
FreeNAS Certified 1U Server	December 31st, 2020	December 31st, 2023	TrueNAS R10
FreeNAS Certified 2U Server	December 31st, 2020	December 31st, 2023	TrueNAS R20
FreeNAS Certified 2U All-Flash Server	December 31st, 2020	December 31st, 2023	TrueNAS R40
FreeNAS Certified 4U Server	December 31st, 2020	December 31st, 2023	TrueNAS R50

For questions or more information about this announcement, contact us at product-truenas@truenas.com.

For more information about TrueNAS storage products, visit or contact us at www.truenas.com/systems-overview/ or sales@truenas.com.

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