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1 Unpacking the Unit

TrueNAS units are carefully packed and shipped with trusted carriers to arrive in perfect condition. If there is any shipping damage or any parts are missing, please take photos and contact iXsystems support immediately at support@ixsystems.com or 855-GREP4-iX (855-473-7449) or 408-943-4100.

Please locate and record the hardware serial numbers on the back of each chassis for quick reference.

Carefully unpack the shipping boxes and locate these components:

- ES60 Expansion Shelf
- ES60 Bezel
- Set of rackmount rails. The rails have a specific front end, identified by a label visible on the left above. The front ends of the rails must be installed facing the front of the rack.
- Up to 60 drive trays with installed hard drives, shipped separately.
- Two 3-meter Mini SAS HD to Mini SAS HD cables.
- Accessory kit with 2 IEC C13 to NEMA 5-15P power cords, 2 IEC C13 to C14 cords, and a set of velcro cable ties.
2 Become Familiar with the ES60

Indicators on the front panel show power, fault, and locate ID. The fault indicator is on during the initial power-on self-test (POST) or when the TrueNAS software has issued an alert.

• Power supply (1)
• Power indicator (2)
• Alarm indicator (3)
• Locate ID (4)
• Management port (5, not used)
• HD Mini SAS3 connectors (6, 7)
3 ES60 Rail Kit Assembly

3.1 Separate Cabinet Rails from Rack Rails

Each rack rail includes an inner cabinet rail that must be removed. Extend the cabinet rail as shown below until the white release tab is exposed. Slide the white release tab to the right to release the cabinet rail. Remove the cabinet rail from the rack rail. Repeat the process for the second rail.

3.2 Mount Cabinet Rails

The cabinet rails are mounted on each side of the system. Align the cabinet rail keyholes with the posts on the side of the chassis. Slide the rail towards the rear of the system until the metal tab clicks and secures the rail in place. Repeat this process on the other side.

3.3 Mount the Rack Rails

The ES60 occupies 4U of rack space. The rails are mounted in the center 2U of that space.

Cage nuts for racks with square and round holes are included. Install four cage nuts inside the rack, two where the rails attach to the front of the rack, and two at the rear. Align each cage nut with the others, both front to back and left to right. The cage nuts provide an attachment point inside the rack for the rail screws.

The rail ends are stamped Front and Rear. Place one rail in the rack with the Front stamp at the front facing outwards. The Rear stamp goes at the back of the rack. Align the pins on both rail ends with the mounting holes in the rack. Make sure the cage nuts line up with the rail holes. Push the pins in to the rack holes until they lock in place. Use the provided screws to secure the rails to the cage nuts.
4 Mount the Unit in the Rack

Caution: Two people are required to safely lift the chassis for rack installation or removal. Do not install drives until after the chassis has been installed in the rack, and remove all drives before removing the chassis from the rack.

Lift the ES60 with attached cabinet rails and align the cabinet rails with the inside front of the rack rails.

Carefully slide the ES60 forwards into the rack rails until the unit stops (1). Locate the blue tabs on the inside of the cabinet rails. Slide the tabs towards the front of the ES60 and hold them in place (2). Push the chassis into the rack until the ears are flush with the front of the rack (3). The thumbscrews on the ears are used to secure the unit in the rack after drive trays have been installed (4).
5 Drive Tray Installation

Do not install the drives until the chassis has been installed in the rack.

5.1 Remove Top Cover

Slide the unit out on the rails. Unscrew the cover screws to unlock the top cover. Slide the top cover forwards, then lift it off.

5.2 Install Drive Trays

Drive trays are used to mount drives in the array.

A standard drive tray installation order simplifies support and is strongly recommended: install SSD drives for SLOG first, if present. Follow this with SSD drives for L2ARC, if present, then hard drives or SSD drives for data storage.

Install the first drive tray in the front left drive bay. Install the next drive tray to the right of the first. Install remaining drive trays to the right across the row. After a row is filled with drives, move back to the next row and start again with the left bay. A label on the front left of the lid shows the preferred order of drives.

Slide the tray button left to open the latch. Carefully lower the drive tray into a drive bay until the latch begins to move into place. Push the latch down until it locks into place.

Drive trays have two indicator LEDs next to the tray button. The status LED is green when the drive is active, the fault LED is amber if a problem has occurred, and the status LED is solid green and the fault LED blinks amber when the drive is a hot spare.

For proper air flow and cooling, the entire first row of drive trays must be installed. The top cover must also be in place when the unit is on.
6 ES60 Cable Management Arm

The included cable management arm (CMA) is not required for operation. If desired, the CMA can be used to help organize the ES60 power and data cables.

The tabs along the side of the flex housing can be unclipped from the top, the bottom, or removed entirely.

6.1 Install the Cable Management Arm

There are two attachment posts on the left rear side of the ES60 for the CMA. Pulling the units lightly out of the rack can make these posts more accessible. Align the holes on the CMA chassis bracket with the posts. Slide the cable management arm forwards and pull the lever on the latch upwards to lock the bracket into place.

Locate the end of the flex housing with exposed pins. Un-clip and open the two tabs closest to the end, allowing the flex housing to compress enough to fit into the bracket holes. Press the flex housing firmly into the bracket until the pins seat in the holes.
Remove the two screws already attached to the side of the CMA rail bracket. Align the screw holes with the holes in the rear of the left cabinet rail and attach the bracket to the rail with the screws.

Locate the end of the flex housing with exposed holes. Unclip and open the two tabs closest to the end, allowing the flex housing to expand enough to fit over the bracket pins. Press the flex housing firmly into the bracket until the holes seat on the pins.

Completed Cable Management Arm assembly:

Power and data cables are routed through the flex housing. The tabs can be opened or removed to allow access or space for cable ends. Leave some slack in the cables at both ends to allow for movement of the arm and chassis.
7 Connect Power Cord

Do not plug the power cords into a power outlet yet.

Connect a power cord to the back of one power supply, pressing it into the plastic clamp and pressing on the tab to lock it in place. Repeat the process for the second power supply and cord. Plug both power cords into outlets. This turns on the E560.

Wait two minutes for the drives to start.

Service and Management ports are not used during normal operation. Do not connect anything to them.

If the TrueNAS system is already in operation, the expansion shelf can be powered on at anytime.
8 Connect the Expansion Shelf

Plug the ES60 power cords into power outlets. **Wait two minutes for the drives to start.**

If the TrueNAS system is on, it can remain on while the expansion shelf is connected.

The ES60 is compatible with several TrueNAS systems. Typical SAS cable connections for connecting one or two ES60 units to TrueNAS High Availability (HA) systems are shown here.

### 8.1 X-Series
8.2 M40

The TrueNAS M-Series supports multiple ES60 expansion shelves, which can be combined with other TrueNAS expansion shelves.
9 Install Bezel (Optional)

The included bezel is not required for operation.

Line up the screw holes on the back of the bezel with the screw holes on the ears of the ES60. Install one upper screw from the back side of the left ES60 ear, then install a lower screw from the back of the right ES60 ear. Install the remaining two screws following the same diagonal pattern.
10 User Guide

The TrueNAS Documentation Hub has software configuration and usage articles. It is available by clicking Guide in the TrueNAS web interface or going directly to https://www.truenas.com/docs.
## 11 Contacting iXsystems

For assistance, please contact iX Support:

<table>
<thead>
<tr>
<th>Contact Method</th>
<th>Contact Options</th>
</tr>
</thead>
<tbody>
<tr>
<td>Web</td>
<td><a href="https://support.ixsystems.com">https://support.ixsystems.com</a></td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:support@ixsystems.com">support@ixsystems.com</a></td>
</tr>
</tbody>
</table>
| Telephone      | Monday-Friday, 6:00AM to 6:00PM Pacific Standard Time:  
                      • US-only toll-free: 855-473-7449 option 2  
                      • Local and international: 408-943-4100 option 2 |
| Telephone      | Telephone After Hours (24x7 Gold Level Support only):  
                      • US-only toll-free: 855-499-5131  
                      • International: 408-878-3140  
                      (International calling rates will apply) |