

TrueNAS ES12: Product Retirement Notice

January 31, 2025

TrueNAS announces the End-of-Availability (EoA) and End-of-Support-Life (EoSL) dates for the TrueNAS ES12.

The EOA date is January 31, 2025. After this date, TrueNAS will not accept TrueNAS ES12 orders.

The EOSL date is January 31, 2030. TrueNAS ES12 systems are available with support from one to five years from the purchase date. Support beyond five years from the purchase date is not typically available. TrueNAS ES12 customers with active support contracts will continue to receive hardware support from the TrueNAS Support Team until the end of their contract. New support contracts will not go beyond that date.

Customers interested in the TrueNAS ES12 are encouraged to transition to the TrueNAS ES24. TrueNAS ES24 systems are [available immediately for customer orders](#).

The following table summarizes this announcement:

Affected Products	End-of-Availability Date	End-of-Support-Life Date	Replacement Products
TrueNAS ES12	January 31, 2025	January 31, 2030	TrueNAS ES24

For questions or more information about this announcement, contact us at product-truenas@truenas.com.

For more information about TrueNAS storage products, visit or contact us at www.truenas.com/systems-overview/ or sales@truenas.com.

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