

# TrueNAS ES102 Gen 1: Product Retirement Notice

## November 28, 2025

TrueNAS announces the End-of-Availability (EOA), End-of-Support-Life (EoSL) dates for the TrueNAS ES102 Gen 1.

The EOA date is November 28, 2025. After this date, TrueNAS will not accept TrueNAS ES102 Gen 1 orders.

The EoSL date is November 28, 2031. TrueNAS ES102 Gen 1 systems are available with support from one to six years from the purchase date. Support beyond six years from the purchase date is not typically available. TrueNAS ES102 Gen 1 customers with active support contracts will continue to receive hardware support from the TrueNAS Support Team until the end of their contract. New support contracts will not go beyond that date.

Customers interested in the TrueNAS ES102 Gen 1 are encouraged to transition to the TrueNAS ES102 Gen 2. TrueNAS ES102 Gen 2 systems are [available immediately for customer orders](#).

The following table summarizes this announcement:

Affected Products	End-of-Availability Date	End-of-Support-Life Date	Replacement Products
TrueNAS ES102 Gen 1	November 28, 2025	November 28, 2031	TrueNAS ES102 Gen 2

For questions or more information about this announcement, contact us at [product-truenas@truenas.com](mailto:product-truenas@truenas.com).

For more information about TrueNAS storage products, visit or contact us at [www.truenas.com/systems-overview/](http://www.truenas.com/systems-overview/) or [sales@truenas.com](mailto:sales@truenas.com).

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