

TrueNAS E24: Product Retirement Notice

December 28, 2017

TrueNAS announces the End-of-Availability (EOA) and End-of-Support-Life (EOSL) dates for the TrueNAS E24 Expansion Shelf.

The EOA date is December 28, 2017. After this date, TrueNAS will not accept TrueNAS E24 orders.

The EOSL date is December 28, 2022. TrueNAS E24 expansion shelves are available with support from one to five years from the purchase date. Support beyond five years from the purchase date is not typically available. TrueNAS E24 customers with active support contracts will continue to receive hardware support from the TrueNAS Support Team until the end of their contract. New support contracts will not go beyond the EOSL date.

Customers interested in the E24 are encouraged to transition to the TrueNAS E2S4. TrueNAS E2S4 expansion shelves are available immediately for customer orders.

The following table summarizes this announcement:

Affected Products	End-of-Availability Date	End-of-Support-Life Date	Replacement Products
TrueNAS E24	December 28, 2017	December 28, 2022	TrueNAS E2S4

For questions or more information about this announcement, contact us at product-truenas@truenas.com.

For more information about TrueNAS storage products, visit or contact us at www.truenas.com/systems-overview/ or sales@truenas.com.

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