

PRODUCT CHANGE NOTICE

Ultrastar DC HC550

HDD Firmware change

Customer Support

For service and literature:

Internet: www.westerndigital.com

Technical Support: www.westerndigital.com/support

Dear Valued Western Digital® Customer:

As a result of product evaluation consistent with Western Digital's quality systems and our commitment to provide the highest quality products, Western Digital will release new firmware into the affected products.

The SAS firmware revision level reported in Inquiry Data Bytes 32-35 (Product Revision Level), the SATA firmware revision level reported in Identify Device Data Words 23-26 (Major Firmware Level).

The firmware revision on the drive's top cover label will change.

Reason for Change:

- HDD Firmware Updates for Ongoing Improvements and Bug Fixes, and Introduction of New Features

Description of Change:

- Ongoing Improvements and Bug Fixes
- Detailed Change List Available Upon Request

Restrictions:

- None

Affected Models:

Products	Model	Existing Ship Level Firmware	New Ship Level Firmware	Implementation Target Date
DC HC550 18TB / 16TB	SATA: WUH721818ALE6L1 WUH721816ALE6L1 (SED models) WUH721818ALE6L4 WUH721816ALE6L4 (SE models)	Rev232	Rev680	February 7, 2022
	SAS: WUH721818AL5201 WUH721816AL5201 (SED models) WUH721818AL5204 WUH721816AL5204 (SE models)	Rev232	Rev680	February 7, 2022
	WUH721818AL5205 WUH721816AL5205 (SED TCG-FIPs models)	NA	Rev680	Note: TCG-FIPs Firmware Implementation date contingent on NIST certification

Affected Parts Numbers Ultrastar DC HC550 OEM-Std PNs

P/N	Customer	Model Type	Capacity	Format	Interface	Security Configuration
0F38352	OEM-Std	WUH721818AL5201	18TB	512e	SAS	SED
0F38356	OEM-Std	WUH721816AL5201	16TB	512e	SAS	SED
0F38353	OEM-Std	WUH721818AL5204	18TB	512e	SAS	Secure Erase
0F38357	OEM-Std	WUH721816AL5204	16TB	512e	SAS	Secure Erase
0F38354	OEM-Std	WUH721818AL5205	18TB	512e	SAS	SED - FIPs
0F38358	OEM-Std	WUH721816AL5205	16TB	512e	SAS	SED – FIPs
0F38458	OEM-Std	WUH721818ALE6L1	18TB	512e	SATA	SED
0F38461	OEM-Std	WUH721816ALE6L1	16TB	512e	SATA	SED
0F38459	OEM-Std	WUH721818ALE6L4	18TB	512e	SATA	Secure Erase
0F38462	OEM-Std	WUH721816ALE6L4	16TB	512e	SATA	Secure Erase